



INTERNATIONAL SOS MEMBERSHIP

MEDICAL, TRAVEL & SECURITY ASSISTANCE SERVICES

AVAILABLE 24/7 TO CLS INTERNATIONAL BUSINESS TRAVELERS BEFORE,
DURING AND AFTER YOUR TRIP

WORLDWIDE REACH. HUMAN TOUCH.



GLOBAL REACH, HUMAN TOUCH

PROTECTING & SAVING LIVES



7,900

MEDICAL & SECURITY EVACUATION
& REPATRIATION ACTIVITIES



250

OFFSHORE
INSTALLATIONS



27

ASSISTANCE
CENTRES



64

CLINICS



650

REMOTE &
WORKPLACE SITES



91,800

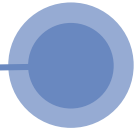
AUDITED PROVIDERS IN OUR
GLOBAL ASSISTANCE
NETWORK ACROSS 239
COUNTRIES

Hospitals, physicians, security
specialists, ambulances,
travel assistance and more.



We care for clients across
the globe, from more than

1,000 LOCATIONS IN 90 COUNTRIES



ADVICE & ASSISTANCE

BEFORE & DURING INTERNATIONAL BUSINESS TRAVEL



ADVICE & INFORMATION BEFORE TRAVELING

- Call pre-trip to ask questions and prepare

ADVICE & ASSISTANCE WHILE TRAVELING

- From minor to major, never hesitate to contact us for advice and assistance



**24/365 access and
no charge per call!**

IN AN EMERGENCY

- International SOS can direct you to appropriate care, monitor your care, coordinate an evacuation when necessary and much more

REASSURANCE & PEACE OF MIND

- One call to access expert advice and assistance



MEDICAL AND
SECURITY ADVICE
FOR YOUR PEOPLE



REFERRALS TO
PROVIDERS



MEDICAL AND SECURITY
CASE MANAGEMENT



EMOTIONAL
SUPPORT



EVACUATION
COORDINATION
AND SUPPORT

LOCAL MEDICAL & SECURITY EXPERTISE

PROVIDED GLOBALLY IN ANY LANGUAGE,
ANY TIME 24/7/365



FOR ALL LOCATIONS VISIT,
INTERNATIONALSOS.COM/LOCATIONS



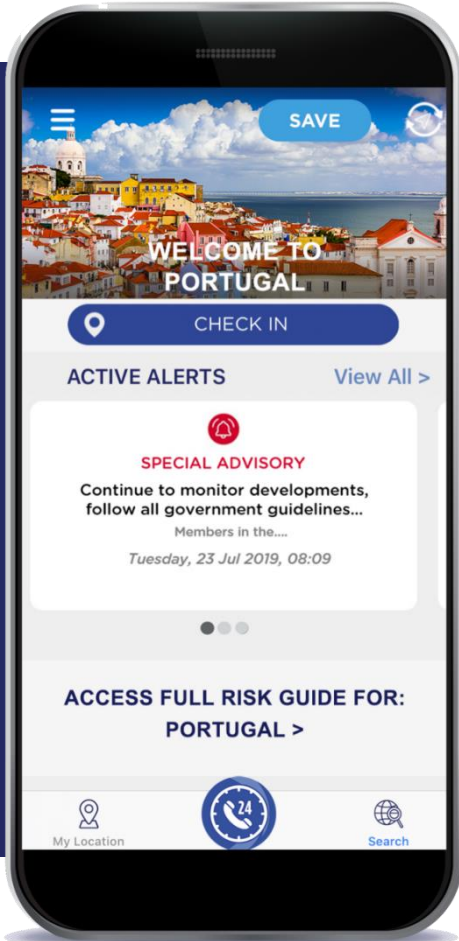
SAMPLE QUESTIONS

- Medical Question or Concern
- Medical Emergency
- Safety Concern
- Security Emergency
- Travel Assistance



ASSISTANCE APP

CALL OR SEND A MESSAGE TO ANY ONE OF OUR ASSISTANCE CENTERS
GET ALERTS BASED ON YOUR CURRENT LOCATION



ALERTS

Up to date alerts about incidents and events that may adversely affect travelers, including advice and guidance for staying safe and healthy.



ASSISTANCE

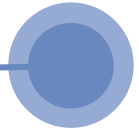
If you need routine advice, click on the 'Call for Assistance' button. The call will be directed to the nearest International SOS assistance center.



LIVE CHAT

Chat with Assistance Center medical and security professionals. Send photos and short videos to provide visual information to support requests.





INTERNATIONAL SOS PORTAL

COUNTRY SPECIFIC MEDICAL & SECURITY
INFORMATION, ADVICE AND ALERTS
INCLUDES COVID-19 UPDATES AND RISKS

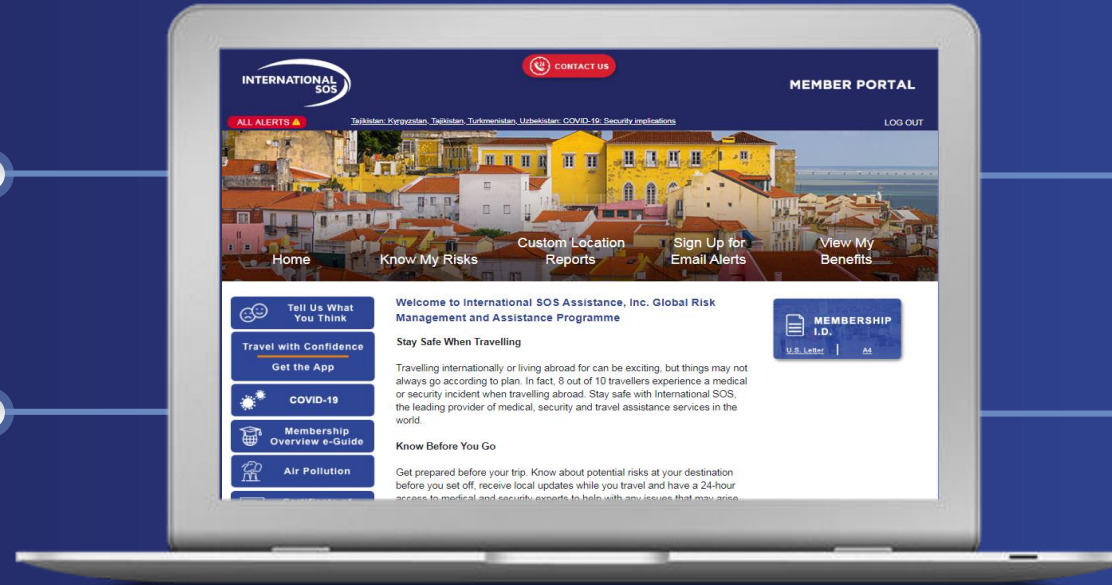


MEMBERSHIP BENEFITS

- Travel with confidence with a 24/7 Medical and Security safety net

MEMBERSHIP INFORMATION

- Access your membership guide and membership card online



GLOBAL AWARENESS

- Intelligence and monitoring of medical and security events

DESTINATION INFORMATION

- Access risks in locations of interest and sign up for alerts

http://www.internationalsos.com/Members_Home/login/clientaccess.cfm?custno=11BCPH831012



PRE TRIP ADVISORY

SENT TO
INTERNATIONAL
TRAVELERS UPON
BOOKING

INCIDENT ALERTS

SENT TO
TRAVELERS AS
NEW INCIDENTS
OCCUR

Destination at a Glance

Destination: **Hong Kong (China SAR)**

L LOW MEDICAL RISK
L LOW TRAVEL RISK

MEDICAL CARE

Excellent
Good quality care throughout. [\(Read more...\)](#)

FOOD AND WATER

Generally safe
Tap water safe to drink. Low risk from food. [\(Read more...\)](#)

VACCINATIONS

Routine and additional
Additional vaccinations may be recommended. [\(Read more...\)](#)

DISEASE RISK

No known Zika. Other health threats are present
[\(Read more...\)](#)

MALARIA

None [\(Read more...\)](#)

RABIES

Avoid bats
If scratched or bitten by a bat, you need urgent treatment. [\(Read more...\)](#)

CRIME

Limited to hot spots
Opportunistic and petty crime is more frequent in some areas; foreigners may be affected. [\(Read more...\)](#)

PROTESTS

Sometimes disruptive or violent
Protests result in disruption and sometimes localised violence but are unlikely to pose a threat to foreign nationals. [\(Read more...\)](#)

TERRORISM / CONFLICT

Minimal risk to foreigners
Terrorism or violence by armed groups is extremely rare and unlikely to pose risks to foreign nationals. [\(Read more...\)](#)

TRANSPORT

Generally reliable and safe
Most forms of public transport are reliable and safe. [\(Read more...\)](#)

NATURAL HAZARDS

Seasonally affect travel
Natural hazards cause short-term damage to infrastructure and travel disruption on a seasonal basis. [\(Read more...\)](#)

CULTURAL ISSUES

Few consequences
Non-compliance with cultural norms may cause offence. [\(Read more...\)](#)

INTERNATIONAL SOS

Tunisia: Tunis: Avenue Mohammed V cordoned off following explosion, minimise movement

Location: Tunis (Tunisia)
Category: Travel Security > Political
Event date: 23 November 2015 at 17:00 (CET)

Last updated: 23 November 2015 at 09:30 UTC

YOUR EMPLOYERS	Country	Employees there now	Employees in active
Tunisia	Tunisia	50	30

Please check [Travel Tracker](#) for the latest information on your travels

Unconfirmed reports indicate that at least 11 people were killed in a shooting outside the capital and in major cities in the north. The explosion, which occurred outside the Hotel du Lac, near Place du mouvement as a precautionary measure.

ADVICE

- Confirm the whereabouts and safety of your staff

ASSESSMENT

The explosion may have been caused by a bomb. Tunisia has a history of terrorism. The immediate area has been cordoned off and is expected to be in the capital and in major cities in the north. The Tunisia-Carriage International Airport (TUN).

MORE DETAIL

It is possible that the authorities will renege a state of emergency powers to the security forces to detain suspects. The former headquarters of the RCD party of former president President Zine El-Abidine Ben Ali was due to address the nation confirmed to have been a terrorist act, it is likely to have been confirmed to have been a terrorist act, it is likely to have been confirmed to have been a terrorist act.

WHAT WE ADVISED YOUR TRAVELLERS

- Minimise movement until the situation clarifies.
- Avoid the affected area until further notice.
- Monitor our alerts for further updates.

INTERNATIONAL SOS

Tunisia: Tunis: Avenue Mohammed V cordoned off following explosion, minimise movement

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OVERVIEW

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UN'S / ADVISORY

Terrorist attacks

Security or heightened security concerns

Map showing the location of the explosion in Tunisia.

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ASSISTANCE

+1 215 942 8226 Philadelphia, USA
+44 208 762 8008 London, UK
+971 4601 8777 Dubai, UAE

+33 155 633 155 Paris, France
+65 6338 7800 Singapore

Call our medical and travel security specialists any time for advice and assistance before, during or after your trip.

All 24-hour Assistance centre phone numbers can be viewed [here](#).

YOUR FEEDBACK

Was this alert useful? Click the icons to provide your feedback.

Yes No

DID YOU KNOW?

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Vestibulum bibendum urna et ipsum pharetra pretium.

INTERNATIONAL SOS

These security alerts provided in this email represents the best judgment of ACA International Holdings Pte. Ltd. and Control Risks Group. ACA International Holdings Pte. Ltd. and Control Risks Group are not responsible for any loss or damage caused by the use of this email. ACA International Holdings Pte. Ltd. and Control Risks Group are not responsible for any loss or damage caused by the use of this email. ACA International Holdings Pte. Ltd. and Control Risks Group are not responsible for any loss or damage caused by the use of this email.

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TAKEAWAYS FROM TODAY



- ✓ **DOWNLOAD** the International SOS Assistance App. Register with your company email address and Membership ID.
- ✓ **CONTACT** International SOS before or during your next business trip, via direct dial or the App*
PHILDELPHIA +1 215-942-8226
PARIS +33 155-633-155
SINGAPORE +65 6338-7800
LONDON +44 20-8762-8008
- ✓ **VISIT** your International SOS Membership Portal for Country Guides, Current Medical and Security Advice, and COVID-19 Risk Details.
- ✓ **KEEP** copy of your Membership Card on you at all times. Have your Membership ID saved: [11ECPH831012](#)

* You may call other Assistance Centers if you wish or use the app to call the one closest to you