



## **Contact Dana-Farber Direct Connect**

Email [DirectConnect@dfci.harvard.edu](mailto:DirectConnect@dfci.harvard.edu)  
or call [866-977-3262 \(866-977-DANA\)](tel:866-977-3262) Monday  
through Friday, 8 a.m. to 6 p.m. ET. Messages  
left outside of these hours of operation will be  
returned the next business day.



**Dana-Farber**  
Cancer Institute



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# **Dana-Farber** **Direct Connect** for Servier

**Dana-Farber Direct Connect** provides dedicated care coordination at Dana-Farber Cancer Institute for you or your family members.

**Dana-Farber Direct Connect** is a program offered to all employees, dependents, and retirees of Servier. Dana-Farber's dedicated team of experts are there to provide support during your cancer diagnosis, treatment or second opinion.



# Frequently Asked Questions

## Why Dana-Farber Cancer Institute?

Based in Boston, Dana-Farber is the #1 cancer hospital in New England as ranked by *U.S. News and World Report*, and the only cancer hospital in the U.S. to be ranked in the top 5 for both adult and pediatric oncology care.<sup>1</sup> Dana-Farber trains and recruits some of the world's best and brightest physicians and researchers in every cancer specialty – including the most complex and rare. Our physicians and researchers have helped develop many of the very latest therapies, which means we can provide the latest and best care, sooner. We conduct over 1,100 clinical trials at any given time.

## When should I contact Dana-Farber Direct Connect?

You should contact [Dana-Farber Direct Connect](#) when:

- You have been told that you **have cancer** and would like to **explore treatment options** at Dana-Farber Cancer Institute
- You are **currently receiving treatment** for cancer elsewhere and would like to receive a **second opinion**
- You have **test results that may signal a cancer diagnosis** and would like to **be diagnosed** by or treated at Dana-Farber Cancer Institute
- You have **personal or family histories of cancers** that suggest an inherited genetic component, and would like to **learn more about your hereditary risk and genetic testing** options



- You were **previously diagnosed with cancer** and would like to learn more about Dana-Farber's **Adult Survivorship Program**
- You have a **non-malignant blood disorder**, and would like to learn more about Dana-Farber's Adult Hematology Treatment Center

## **Can I utilize Direct Connect if I cannot travel to Boston for an appointment, or would like to get my care locally?**

Yes - Dana-Farber partners with a range of community providers to expand access to clinical trials, education, and programmatic support. Dana-Farber has relationships with numerous hospitals and oncology providers throughout New England, where patients can receive their care close to home.

Our Patient Liaisons can discuss next steps if you would like to learn more about your options for seeking local care with a Dana-Farber collaborative partner, if you would like to schedule an appointment at one of Dana-Farber's additional locations, or if you are interested in pursuing an online second opinion. Please contact Dana-Farber Direct Connect if you need assistance determining the most appropriate solution or your care, based on your specific needs.

<sup>1</sup>Dana-Farber Cancer Institute is ranked by *U.S. News & World Report* in collaboration with its partners, Brigham and Women's Hospital, for adult cancer care, and Boston Children's Hospital, for pediatric cancer care.